



Temporary Standards for Ronald McDonald House Guests

RMHCCI prides itself on providing a safe, comfortable, and supportive environment for families. In order to continue fulfilling our mission during a global health crisis, additional measures are necessary. Therefore, please be aware of the following addendums to house rules/guidelines. We have adapted operations to support health and safety during this pandemic, but it is critical that you follow precautions to protect yourself, your family, and the other families and staff at the House.

- Families are expected to comply with all local health ordinances, including shelter in place directives.
- Families should remain in their rooms to the greatest extent possible:
 - All common spaces in the House are closed. Laundry rooms are limited to one family at a time.
 - RMH will provide meals and other essential supplies to reduce need to leave the House.
 - Travel should be limited to essential trips (e.g. between RMH and hospital).
 - Families may not travel home and return to RMH.
- Visitors are not allowed, including other family members and siblings.
- When not in your room, face masks should be worn. Disposable face masks are provided daily at the hospital, and a reusable mask can be provided by RMH upon check in if needed.
- Social distancing of at least 6 feet should be observed when in proximity of other families or staff members.
- While eating is temporary allowed in guest rooms, **ALL** trash and leftover food must be discarded quickly and appropriately.
- Wash your hands often with soap and water for at least 20 seconds or use an alcohol-based hand sanitizer (hand sanitizers are located throughout the House).
- Avoid touching your eyes, nose, and mouth.
- Check digital display monitors located throughout the House for updates or changes in protocols.

Families will be asked health screening questions daily and will need to receive clearance from staff. Per your signed registration agreement, you are responsible for immediately disclosing any symptoms of illness that you or your family member are experiencing. Do not wait for the daily health screening – simply call the front desk to speak to a staff person.

I understand non-compliance will result in my family's immediate removal from the Ronald McDonald House.